

The CEO Institute Member Marketplace – Terms & Conditions

1. Purpose of the Marketplace

The Member Marketplace is a service operated by The CEO Institute to provide members, chairs, and approved speakers with a trusted platform to share exclusive offers. Members may browse and connect with these offers at their own discretion.

The Member Marketplace is designed to enable optional, peer-to-peer connections. It is not a sales channel, and participation is voluntary.

2. Who Can List an Offer

To maintain the integrity of The Member Marketplace, only the following are eligible to submit offers:

- Speakers who have presented at The CEO Institute syndicate meetings and received positive member feedback;
- Members of The CEO Institute; and
- Chairs of The CEO Institute.

The Institute reviews all submissions and reserves the right to approve, decline, or remove any offer at its discretion.

3. Submitting and Publishing Offers

- Offers must be submitted through The CEO Institute's official form.
- Submissions must include:
 - Business name and description;
 - The member-only offer, with any expiry dates or conditions;
 - Contact details; and
 - Relevant logo or images.
- Approved offers will be published on the Marketplace webpage. **Publication does not imply endorsement by the Institute.**

4. Member Enquiries and Engagement

- Members may express interest in an offer by completing the designated online form.
- Enquiries are passed directly to the Offer Provider for follow-up.
- Enquiries are recorded in The CEO Institute's system for tracking and reporting purposes.
- Any further communication, negotiation, or transaction is between the Member and the Offer Provider.

5. Responsibilities of Offer Providers

- Offers must deliver genuine, exclusive value to The CEO Institute members.
- Content must not use aggressive, misleading, or deceptive language.
- Offers may only be promoted through The Member Marketplace. They must not be marketed via other CEO Institute channels (e.g. syndicate meetings, group emails, or forums).
- Offer Providers are responsible for the accuracy of their listings and the delivery of any goods or services offered.

6. Responsibilities of Members

- Members who engage with an Offer do so at their own discretion.
- Members are responsible for making their own assessment of the suitability, quality, and terms of any Offer.
- The CEO Institute does not mediate or guarantee the outcome of any engagement.

7. Disclaimers and Limitations

- The Member Marketplace is provided “as is” and “as available.”
- The CEO Institute does not endorse or warrant the quality, suitability, or accuracy of any Offer or Offer Provider.
- The CEO Institute is not a party to, and is not responsible for, any contract or transaction entered into between Members and Offer Providers.
- To the fullest extent permitted by law, The CEO Institute accepts no liability for any loss, damage, or dispute arising from participation in the Marketplace.

8. Amendments and Suspension

- The CEO Institute may update these Terms & Conditions from time to time.
- Access to The Member Marketplace may be suspended or removed for any Member or Offer Provider who does not comply with these Terms.

9. Governing Law

These Terms are governed by the laws of New South Wales, Australia. Members and Offer Providers submit to the jurisdiction of the courts of that State, except where mandatory consumer protection laws in New Zealand apply.

10. Acceptance of Terms

By submitting an offer, browsing The Member Marketplace, or submitting an enquiry, all parties agree to be bound by these Terms & Conditions.

